

Frequently Asked Questions

PROVIDE FIRST@HOME

PROVIDE CARDIOPULMONARY RESUSCITATION@HOME

What is a @Home (COVID-19) Training Program?

LSV is pleased to announce the release of the new CPR@Home and First Aid@Home training courses.

These courses will enable Victorians to complete or update their CPR and First Aid qualifications from the comfort and convenience of their own home.

The adapted courses are fully accredited and meet both workplace and legislative requirements. The courses make use of online learning to deliver the theory training, and new instructional video demonstrations to guide individuals through their practical assessment tasks.

All of the Resuscitation and First Aid equipment you need will be delivered to your door and remain yours to keep and practice on in the future. Our office team and qualified trainers are on hand to assist you, as you progress through the course at your own pace and convenience.

With many people spending more time at home than ever before, now is a perfect time to complete these courses and learn vital lifesaving skills. The courses will also help to ensure that organisations don't return to work with a backlog of staff needing to update their qualifications.

When I book there is a date, do I need to go to a classroom on that date?

No, this course is not live and is completely self-paced. The date itemised on our LSV Training Portal is the due date that you must have uploaded all your videos by.

What is included in my kit and do I need to send it back once I am finished?

The kit is yours to keep and practice your CPR and First Aid skills, inclusions are outlined below;

Provide First Aid@Home	CPR@Home
Adult Manikin (CPR in a box)	Adult Manikin (CPR in a box)
AED Pads	AED Pads
Disposable gloves	Disposable gloves
Disposable face shield	Disposable face shield
Triangular Bandage	
Crepe Bandage	
Placebo Asthma Inhaler	
Cardboard Asthma Spacer	
Placebo Auto Injector	

What equipment will I need?

We recommend a pen and paper to take notes as a starting point. A device that meets the following requirements with a reliable internet connection is required for the eLearning. You will also need a suitable device for filming.

PC

- Compatible Operating System: Windows XP, Vista, 7, 8, 8.1
- Web Browser: Firefox, Chrome, Internet Explorer 10 or higher

Mac

- Compatible Operating System: OS X
- Web Browser: Firefox, Chrome, Safari

RTO ID: 21799

CONTACT 03 9676 6900 training@lsv.com.au
www.lsv.com.au

Frequently Asked Questions



PROVIDE CARDIOPULMONARY RESUSCITATION @Home (COVID-19)

As a Candidate what is required from me?

1. Book into a course at <https://training.lsv.com.au>
2. Complete the online learning and theory exam;
3. Watch the practical assessment videos;
4. Film yourself completing the practical assessments (using the equipment delivered);
5. Submit your assessment evidence to LSV, dates advertised are final due dates.

When will my kit be delivered?

10 days prior to your course we post your kit express to the address you enrolled with. Once posted, you will receive it within 3 business days. We don't supply tracking numbers but if you think you should have received it and haven't give us a call and we can follow up.

Is there a trainer that I can ask questions?

There is no trainer involved in the course resources however, anytime that you need support, contact (03) 9676 6950 and we are able to book you in with one of our qualified trainers during business hours. We may even have someone available when you call!

Will I have to share equipment?

No, the equipment is brand new and all the activities/assessments have been designed to be completed individually. LSV have determined that in order to ensure all candidates are able to demonstrate competency in all training aspects, that during all assessments, candidates will be required to verbally and clearly explain what they are doing and the reasons as to why they are doing it. Trainers may also directly question candidates to check their knowledge and understanding if being reassessed.

What other changes are in place to ensure safety due to COVID-19 concerns?

Breaths may be simulated if this is the preference of the candidate when conducting CPR, although as you are provided with your own personal brand-new manikin, breaths can be done safely if you wish.

What happens at the completion of my course?

At the completion of your course you will upload your videos, incident report (for First Aid only) and assessment checklist. On the final date of your course, the trainer will review all the videos you have uploaded and grade them. If successful, we will issue your certificate. If unsuccessful, the trainer will provide feedback so that you can resubmit any changes within 30 days.

Successful completion of CPR@Home will result in the award of:

HLTAID001 Provide cardiopulmonary resuscitation

Successful completion of Provide First Aid@Home will result in the award of:

HLTAID001 Provide cardiopulmonary resuscitation

HLTAID002 Provide basic emergency life support

HLTAID003 Provide First Aid

RTO ID: 21799

CONTACT 03 9676 6900 training@lsv.com.au
www.lsv.com.au